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Is My AAC Device Covered by Insurance?

A simple 3-step guide for families and caregivers

A speech-generating device (SGD) is considered **durable medical equipment (DME)**. Use the steps below to find out what your plan will cover.

1 Does the patient have Medicaid?

If yes, the AAC device is covered 100%.

Let your speech-language pathologist (SLP) know so they can start the evaluation and paperwork.

2 Contact the device manufacturer

Call the manufacturer's funding team or submit a free **benefits check** on their website. They will contact your insurance for you.

Manufacturer	Phone	Email / Website
Tobii Dynavox	1-800-344-1778	funding@tobiidynavox.com efunding.tobiidynavox.com
PRC-Saltillo	1-800-268-5224 (funding) 1-800-262-1984 (main)	funding@prc-saltillo.com aacfunding.com
AbleNet	651-294-2211 (funding) 1-800-322-0956 (main)	customerservice@ablenetinc.com quicktalkerfreestyle.com
Control Bionics	1-855-831-7521	support@controlbionics.com controlbionics.com/funding

3 Call your insurance company

Use the **member services phone number on the back of your insurance card**. Ask about coverage for durable medical equipment, code **E2510**

- Is a speech-generating device (E2510) a covered benefit under my plan?
- What is my deductible, and how much have I met this year?
- What percentage will I pay (coinsurance or copay)?
- Is prior authorization required?
- Do I need to use an in-network supplier?

Tip: Write down the date, the representative's name, and the call reference number.

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